

Frequently Used Terms, Acronyms, and Abbreviations

Activation Code	Unique security token to activate the PositiveLinks Member App on PositiveLinks Member smartphone.
Administrator	Member of either the PositiveLinks Team or the Site Care Team with administrator rights to PositiveLinks Portal.
Prospective Partner	Any agency contemplating implementing the PositiveLinks Program.
Avatar	Emoji selected by Members to represent themselves on the CMB.
Provider	Site-specific staff that deliver services to PositiveLinks Members. Staff types include community health workers, case managers, medical case managers, mental health professionals, and clinicians. An individual Provider may also be a Contact listed within the Contacts section of the PositiveLinks Member App.
Check-In	Daily questions sent to members to assess their mood, stress, and medication adherence
Clinic	A place where people living with HIV receive care. A Clinic may be a part of a larger entity that is the Partner organization.
Community	Anonymous group messaging board for PositiveLinks members
Username	The anonymous alias that a PositiveLinks Member selects to use for community posts and app login.
Member	PositiveLinks Member, a user of PositiveLinks.
Partner	A system with one or more implementing Sites. The Partner may also be the Site implementing PositiveLinks program supported by their Site Care Team and PositiveLinks Team
PositiveLinks Member App	Smartphone Application that is used by Members of the PositiveLinks program.
PositiveLinks Provider App	Smartphone Application that is used by Providers of the PositiveLinks program.
PositiveLinks Member	Members enrolled in PositiveLinks program.
PositiveLinks Portal	Online portal used by Sites to administer PositiveLinks program.
PositiveLinks Program	PositiveLinks Apps and Portal plus clinical integration. PositiveLinks program as a whole.
PositiveLinks Team	The UVA-based team that oversees PositiveLinks Program Site implementations; the team that works with the Site Care Team.
Site	The Site where PositiveLinks Program will be implemented
Site Care Team	Site-specific implementation team comprised of Providers, Site PLC, and Site Administrators. This team works with the PositiveLinks Team either directly (as a Partner) or indirectly (through a Partner).

Site PositiveLinks Coordinator	Site PLC - Partner or Site Care Team staff member who coordinates and administers PositiveLinks program at the Site
Acronyms and Abbreviations	
ASO	AIDS Service Organization
CoC	Certificate of Confidentiality
EMA	Ecological Momentary Assessment
EMR	Electronic Medical Records
FAQ	Frequently Asked Questions
IRB	Institutional Review Board
M&E	Monitoring and Evaluation
MCM	Medical Case Manager
MI	Motivational Interviewing
MOA / MOU	Memorandum of Agreement
PLWH	People Living with HIV
RiC	Retention in care
RWC	Ryan White Clinic
SBCM	Strengths-based Case Management
UVA	University of Virginia
VDH	Virginia Department of Health
VL	Viral Load